This listing of claims will replace all prior versions, and listings, of claims in the application:

Listing of Claims:

1-12. Canceled.

13. (Currently Amended) A process for improving print quality of a document created utilizing Internet-type network applications, comprising the steps of:

accessing a web-site server having a pre-prepared selection of preprepared and unalterable document layouts, from a local computer;

creating a customized document request utilizing a plug-in component installed within a web browser of the local computer, including selecting document type and document content, and further including selecting at least one of a graphics image, document resolution, and image and text orientation;

using the web browser to interface with the server through the Internet and communicate the customized document request to the web-site server:

retrieving <u>one or more</u> document layouts from the web-site server according to the customized document request <u>and fulfilling the document</u> request using the selected document type and content; and

sending a customized document fulfilling the customized document request from the web-site server to the local computer.

14. Canceled.

- 15. (Original) The process of claim 13, wherein the creating step includes the step of adding text to the document.
- 16. (Original) The process of claim 13, wherein the creating step includes the step of applying a font to the text of the document.

- 17. (Original) The process of claim 13, including the step of determining whether a printer connected to the local computer is capable of printing the customized document, and if so, printing the customized document, and if not, notifying the user of the printer's incapability.
- 18. (Original) The process of claim 13, including the step of electronically transferring the customized document to another personal computer.
- 19. (Original) The process of claim 13, including the step of downloading the plug-in from the Internet.
- 20. (Currently Amended) A process for improving print quality of a document created utilizing Internet-type network applications, comprising the steps of:

accessing a web-site server having a pre-prepared selection of prepre-prepared and unalterable document layouts, from a local computer;

creating a customized document request utilizing a plug-in component installed within a web browser of the local computer, wherein the creating step includes the steps of selecting document type and document content, selecting at least one of a graphics image, document resolution, and image and text orientation, allowing text to be added to the document, and applying a font to the text of the document;

using the web browser to interface with the server through the Internet and communicate the customized document request to the web-site server;

retrieving <u>one or more</u> document layouts from the web-site server according to the customized document request;

fulfilling the document request by inserting the requested content into the selected document request; and

sending a customized document fulfilling the customized document request from the web-site server to the local computer.

- 21. (Original) The process of claim 20, including the step of determining whether a printer connected to the local computer is capable of printing the customized document, and if so, printing the customized document, and if not, notifying the user of the printer's incapability.
- 22. (Original) The process of claim 20, including the step of electronically transferring the customized document to another personal computer.
- 23. (Original) The process of claim 20, including the step of downloading the plug-in from the Internet.